



# High-Use Adjustment Application

Request Date \_\_\_\_\_

*Please note – Shareholders must apply for a High-Use Adjustment within 30 days of receiving their first water bill that shows high use.*

## Customer Information

ACCT NO: \_\_\_\_\_ **AWMC USE**  
LOT NO: \_\_\_\_\_  
SERVICE ADDRESS: \_\_\_\_\_  
PROPERTY OWNER: \_\_\_\_\_  
MAILING ADDRESS: \_\_\_\_\_  
CITY/STATE/ZIP: \_\_\_\_\_  
CELL: \_\_\_\_\_ ALTERNATE PHONE: \_\_\_\_\_  
EMAIL: \_\_\_\_\_

## High-Use Information

HIGH-USE BEGAN: \_\_\_\_\_ REPAIR DATE: \_\_\_\_\_

### CAUSE OF HIGH-USE:

- Service Line or Irrigation Leak
- Plumbing (Toilets, Faucets, Water Heater, PRV, Faulty Controller, etc)
- Accidental Event
- Unexplained (*Must complete Acknowledgement on Page 2*)

**DETAILS:** Please use the space below to describe what was done to repair the cause of the high-water use and what steps you plan to take to help prevent similar occurrences in the future. If the high-use is unexplained, please explain why you feel this adjustment is warranted.

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## Requirements

**Proof of the repair is required and must be submitted with this application (itemized invoice from plumber, receipt for repair parts, or other supporting documents), along with a sketch of the property showing the exact location of the leak.**

- The high use must be at least two (2) times the average use for the prior two years for the month under consideration. You will be notified as to whether or not you meet that criteria and are eligible for a High-Use Adjustment. A maximum of one month of unusually high use will be considered for an adjustment.
- A High-Use Adjustment is not a credit of your entire bill. The adjustment amount will be 50% of the difference between the high water bill and a water bill(s) based on average use.
- Only property owners may request a High-Use Adjustment Application. Tenants must have the property owner submit an application on their behalf. A property is eligible for one High-Use Adjustment in a 24-month period.

## Acknowledgement (for Unexplained High-Use only)

Please initial each statement below. By signing this document you attest that:

The high use for the specified billing period did not result from the discretionary use of water by you or your representatives.

You acknowledge that you understand and agree that you will only ever receive one high-use billing adjustment for unexplained high use.

## Terms and Conditions

As property owner and shareholder for the above-noted property, I hereby apply for a High-Use Adjustment. I confirm the above and attached information is true and accurate. I also hereby grant AMWC personnel right of access to the above-noted property to inspect the site of the leak to verify adequate repairs were made.

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Signature (Property Owner)

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Date